



Carrier Participants in Agent's Standard Ticket & Area Settlement Plan

All ARC participating carriers, as listed below, have specified their method of agent appointment. Their method of appointment, as described in the Agent Reporting Agreement, Section V, is either one of **General Concurrence** or **Specific Appointment**. A carrier's preference for the latter method, specific appointment, is indicated below by an asterisk (*) appearing after the carrier name. The two methods of agent appointment can be described as follows:

General Concurrence: The carrier appoints all agents which appear on the ARC Agency List unless the carrier notifies both ARC and the agent of a decision not to appoint the agent or agency location.

Specific Appointment: The carrier appoints agents appearing on the ARC Agency List specifically, and will do so by delivering to each appointed agent a written Certificate of Appointment. Under these terms, ticketing using a carrier's validation code is **not permissible** unless done under the specific appointment of the validating carrier. Agents seeking a Certificate of Appointment from a carrier should seek such Certificate directly from the carrier.

Note: Airline codes, shown beneath the carrier name, should not be included in the mailing address.

AccesRail
9B/450 2
785 Plymouth Ave.
Suite 305
Mount Royal, Quebec
Canada H4P 1B3

Adria Airways
JP/165 4
Aviareps Airline Mgt. Inc.
6355 NW 36th St., #602
Miami, FL 33166

Aegean Airlines
A3/390 5
22313 Mack Avenue
St. Clair Shores, MI

Aer Lingus (Irish Int'l)
EI/053 4
Accounting Manager
538 Broadhollow Rd.
Melville, NY 11747

Aero Contiente
N6/929 5
Director, N.A.
3399 NW 72nd Ave.
Suite 214
Miami, FL 33122

Aeroflot Russian
SU/555 2
ARC Rev. Acct. Supvs.
Floor 22
1384 Broadway
New York, NY 10018

AeroGal
2K/547 1
6355 NW 36th Street
Suite 602
Miami, FL 33166

Aerolineas Argentinas
AR/044 2
Comptroller
6205 Blue Lagoon Drive
Suite 350
Miami, FL 33126

Aeromexico*
AM/139 6
Revenue Manager USA
3663 N. Sam Houston
Parkway East
Houston, TX 77032

Aerosvit Airlines
VV/870 2
Sales Director, N.A.
Suite 2930
420 Lexington Avenue
New York, NY 10170

AeroSur
5L/275 2
6355 NW 36th Street
Suite 602
Miami, FL 33166

Afriqiyah Airways
8U/546 0
285 West Side Avenue
Suite 277
Jersey City, NJ 07310

Agile Azur
ZI/439 5
285 West Side Avenue
Suite 277
Jersey City, NJ 07305

Aircalin
SB/063 0
14350 N. 87th Street
Suite 265
Scottsdale, AZ 85260

Air Astana
KC/465 2
c/o Group Sys. America
7777 N. Wickham Road
Suite 12-319
Melbourne, FL 32940

Air Baltic
BT/657 6
c/o Avia Reps USA
1 Penn Plaza
Suite 1416
New York, NY 10119

Air Berlin
AB/745 3
1040 Avenue of the
Americas
New York, NY 10019

Air Botswana
BP/636 6
285 West Side Avenue
Suite 277
Jersey City, NJ 07305

Air Burkina
2J/226 2
c/o Group Systems
America
Suite 277
285 West Side Avenue
Jersey City, NJ 07305

Air Canada
AC/014 0
Mgr.--Sales Accounting
355 Portage Avenue
Winnipeg, Manitoba,
Canada, R3B 2C3

For Mailing Refunds Use:
Refund Services Manager
P.O. Box 6475
Winnipeg, Manitoba
Canada R3C 3R3

**For Mailing Debit/Credit
Memo Use:**

Sales Audit Dept.
355 Portage Avenue
Winnipeg, Manitoba
Canada R3C 3R3

**For Mailing Sales
Summary Adjustment Use:**
Sales Accounting
355 Portage Avenue
Winnipeg, Manitoba
Canada R3C 3R3

Air Caraibes
TX/427 0
Rev. Acct. Mgr.
Morne Vergain
97139 Abymes
Guadeloupe, F.W.I.

Air China
CA/999 5
Accounting Manager
222 N. Sepulveda Blvd.
Suite 1500
El Segundo, CA 90245

Air Dominicana
ED/852 5
c/o See USA Tours
1001 Avenue of the
Americas, 8th Floor
New York, NY 10018

Air Europa
UX/996 2
General Manager-USA
1001 Sixth Ave., 8th Fl.
New York, NY 10018



Air France
AF/057 1
 Supervisor--Revenue
 Acctg. - NYC BP
 125 West 55th Street
 New York, NY 10019
For Mailing Refunds:
 Psgr. Refunds-FLL SL
 P.O. Box 459002
 Sunrise, FL 33345-9002

Air Greenland
GL/631 1
 1 Penn Plaza
 Suite 1926
 New York, NY 10119

Air India
AI/098 0
 Accounts Manager,
 USA & Canada
 570 Lexington Ave.
 15th Floor
 New York, NY 10022

Air Jamaica Ltd.*
JM/201 5
 Director--Revenue Acctg.
 72-76 Harbour St.
 Kingston, Jamaica

Air Malta Co. Ltd.
KM/643 6
 Revenue Department
 Head Office
 Luqa LQA 01
 Malta
 Europe

Air Moldova
9U/572 5
 bd. Dacia 80/2, Airport
 MD 2026, Chişinău
 Republic of Moldavia

Air Namibia
SW/186 4
 c/o Avia Reps
 1 Penn Plaza, Ste. 1416
 New York, NY 10119

Air New Zealand*
NZ/086 2
 Finance Manager
 1960 East Grand Avenue
 Suite 1050
 El Segundo, CA 90245

Air Pacific, Ltd.
FJ/260 1
 Revenue Accountant
 5777 West Century Blvd.
 Suite 1610
 Los Angeles, CA 90045

Air Plus Comet
A7/352 2
 Suite 2631
 420 Lexington Avenue
 New York, NY 10170

Air Seychelles
HM/061 5
 Air Promotion Services
 5757 West Century Blvd.
 Suite 700
 Los Angeles, CA 09945

Air Tahiti
VT/135 2
 P. O. Box 314
 989713 Papeete
 Tahiti, French Polynesia

Air Tahiti Nui
TN/244 6
 Chief Financial Officer
 300 Continental Blvd.
 Suite 180
 El Segundo, CA 90245

AirTran Airways, Inc.
FL/332 3
 Revenue Accounting
 9955 AirTran Blvd.
 Orlando, FL 32827

Air Transat
TS/649 5
 Coord. Acct. Receivable
 12655 Commerce A-4
 4th Floor
 Mirabel, Quebec J7N 1E1
 Canada

Air Uganda
U7/926 2
 c/o Group Systems
 America
 285 West Side Avenue
 Suite 277
 Jersey City, NJ 07305

Alaska Airlines Inc.
AS/027 6
 Supervisor--Revenue
 Accounting
 P.O. Box 68900-SEAAX
 Seattle, WA 98168-0900
For Mailing Refunds Use:
 ATTN: Refunds - SEAAR
 P.O. Box 68900
 Seattle, WA 98168-0900
For Mailing Debit/Credit
Memos Use:
 ATTN: Debit Memo Dept.-
 SEAAD
 P.O. Box 68900
 Seattle, WA 98168-0900

For Mailing Exception
Transactions:
 20833 International Blvd.
 Attn: TA Acctg.
 Seattle, WA 98198

Alitalia
AZ/055 6
 Alitalia - Compagnia
 Aerea Italiana S.p.A
 51 Madison Avenue
 Suite 2000
 New York, NY 10010

All Nippon Airways
NH/205 2
 Assistant Manager-Admin.
 2050 W. 190th St., Ste. 100
 Torrance, CA 90504

American Airlines, Inc.
AA/001 1
 American Airlines, Inc. is
 included in the list of
 carriers participating in
 ARC that uses the general
 concurrence method of
 appointing travel agents.
 In addition to the Agent
 Reporting Agreement, each
 agency must agree to
 comply and adhere to the
 terms and conditions of the
 American Airlines'
 Addendum to the ARC
 Agent Reporting
 Agreement. However,
 American Airlines, Inc. has
 adopted the specific
 appointment method for
 new applicants and
 applicants undergoing a
 Type II & Type V
 ownership change in the
 states of California,
 Florida, Illinois, New York,
 and Virginia. Additional
 states may be added to the
 list of specific appointment
 at the discretion of
 American Airlines, Inc.
 Furthermore,
 American Airlines, Inc. at
 its sole discretion, reserves
 the right to investigate the
 creditworthiness of an
 agency.

Contact the following for
additional information:
 American Airlines, Inc.
 Travel Agency Services
 Attn: Specific Appointment
 P.O. Box 619616
 MD 5503
 DFW Airport, TX 75261-
 9616

For mailing Debit/Credit
Memos Correspondence:
 Travel Agency Services
 P.O. Box 619616
 MD 5503
 DFW Airport, TX 75261

For Mailing of Sales
Summary Adj. Request:
 Transaction Audits
 P.O. Box 582840
 MD 762

Tulsa, OK 74158-2840
For mailing of Refunds
Use:

American Airlines, Inc.
 P.O. Box 200025, MD 755
 Attn: Passenger Refunds
 El Paso, TX 88520-9905

For Mailing Tour Invoices
and MCO Billings:
 Tour Order Accounting
 P.O. Box 582828
 MD 763

Tulsa, OK 74258-2828
For Mailing Exception
Transactions:
 American Airlines
 Attn: Electronic Support
 Desk
 4255 Amon Carter Blvd -
 MD 4106
 Fort Worth, Texas 76155

AMTRAK
2V/554 1
 Manager--Rev. Acctg.
 30th & Market St., Box 44
 North Tower, 4th Floor
 Philadelphia, PA 19104

Antrak Air
04/916 6
 285 West Side Avenue
 Suite 277
 Jersey City, NJ 07305



Armavia
U8/669 4
 1156 North Brand Blvd.
 Glendale, CA 91202

Asiana Airlines
OZ/988 1
 Asst. Gen. Mgr.Rev. Acctg.
 3530 Wilshire Blvd.
 Suite 145
 Los Angeles, CA 90010

Athens Airways
ZF/237 6
 3050 Airport Avenue
 Suite A
 Santa Monica, CA 90405

Austrian Airlines
OS/257 5
 Revenue Accounting
 17-20 Whitestone Expressw.
 Whitestone, NY 11357

Aviaca Airlines
6A/095 4
 US Operations VP
 6100 Westheimer St.
 Suite S-116
 Houston, TX 77057

Avianca*
AV/134 1
 Accounting Manager
 8350 NW 52nd Terrace
 Suite 100
 Miami, FL 33166

Azerbaijan Airlines
J2/771 1
 9711 64th Street
 Rego Park, NY 11374

Lineas Aereas Azteca S.A. de C.V.
ZE/994 0
 Three Lincoln Centre
 Suite 1600
 5430 Lyndon B. Johnson
 Freeway
 Dallas, TX 75248

Bahamasair
UP/111 6
 Financial Controller
 P.O. Box 997690
 Miami, FL 33299
For Mailing Exception Transactions:
 Bahamasair
 Bahamasair House
 Coral Harbour Road
 Nasau, Bahamas
 Attn: Surabhi Bhatnagar

Bangkok Airways
PG/829 3
 c/o Air World Inc.
 Suite 115
 16250 Ventura Blvd.
 Encino, CA 91436

Bellview Airlines
B3/208 5
 c/o Group Systems
 America
 Suite 12-319
 7777 Wickham Road
 Melbourne, FL 32940

Biman Bangladesh Airlines
BG/997 3
 Revenue Acctg.
 211 East 43rd Street
 Suite 602
 New York, NY 10017

British Airways
BA/125 6
 British Airways is listed as an ARC participating carrier that employs the general concurrence method of appointing travel agents. However, British Airways continues to appoint new agency locations and those undergoing Type II or Type V ownership changes by specific appointment in the following areas:
 New York, New Jersey, California, Florida, Washington, D.C., Virginia, and Maryland.
 Furthermore, British Airways hereby reserves the right to investigate the creditworthiness of an agency at its sole discretion.

Contact the following for additional information:
 Asst. Mgr.--Credit Control
 75-20 Astoria Boulevard
 Jackson Hgts., NY 11370
For Mailing Refunds Use:
 British Airways Refunds
 75-20 Astoria Blvd.
 Jackson Hgts., NY 11370
For Mailing Exception Transactions:
 Exception Reporting
 British Airways
 75-20 Astoria Blvd.
 Jackson Hgts., NY 11370

British Midland Airways
BD/236 5
 Accounting Administrator
 8145 East Evans Road
 Suite 1
 Scottsdale, AZ 85260

Caribbean Airlines
BW/106 1
 Accountant
 5805 Blue Lagoon Drive.
 Suite 300
 Miami, FL 33136

Cathay Pacific Airways Ltd.
CX/160 6
 Financial Manager--N.A.
 Vancouver Centre
 550 West 6th Avenue
 Suite 500
 Vancouver, BC, Canada
 V5Z 4P2

Cayman Airways, Ltd.
KX/378 0
 Manager--Revenue Acctg.
 6100 Blue Lagoon Dr.
 Suite 130
 Miami, FL 33126-2085

China Airlines, Ltd.
CI/297 3
 Regional Acctg. Mgr.-USA
 200 Continental Blvd.
 El Segundo, CA 90245
 (310) 322-2888

China Eastern Airlines
MU/781 4
 Financial Manager
 55 S. Lake Avenue
 Suite 120
 Pasadena, CA 91101

China Southern Airlines
CZ/784 0
 Accounting Manager
 6300 Wilshire Blvd.
 Suite 101
 Los Angeles, CA 90048

Condor
DE/881 6
 104 S. Walnut Street
 Itasca, IL 60143

Continental Airlines, Inc.
CO/005 5
 Continental Airlines, Inc. has adopted the Specific Appointment method for new applicants and applicants undergoing a

Type II or Type V Change of Ownership in the states of Arizona, California, New Jersey, New York and Texas. Continental Airlines is included in the list of carriers participating in ARC which uses the General Concurrence method of appointing travel agents in all other states.
Contact the following for additional information:
 Continental Airlines, Inc.
 Tvl Agcy Apptmnt Group
 1600 Smith St.
 HQSSV 41st Floor
 Houston, TX 77002
For Mailing of Refunds:
 Refund Accounting
 P.O. Box 3046
 Houston, TX 77253
For Mailing Debit/Credit Memos Correspondence and Sales Summary Adjustment Requests:
 Sales Accounting
 (Debit Memos)
 P.O. Box 4334
 Houston, TX 77210
For Mailing Unreported Sales Memos:
 Ticket Revenue Control
 (Unreported Sales)
 P.O. Box 4334
 Houston, TX 77210
For Mailing Exception Transactions:
 Sales Use/Match Dept.
 600 Jefferson St., 18th Flr
 Houston, TX 77002
 targetaudio@coair.com

COPA*
CM/230 6
 Finance VP/Comptroller
 6205 Blue Lagoon Drive
 Suite 200
 Miami, FL 33126

Croatia Airlines
OU/831 5
 300 Lanidex Plaza
 Parsippany, NJ 07054



CSA Czech Airlines (CSA)
OK/064 1
 Revenue Accounting
 1350 Ave. of the Americas
 Suite 601
 New York, NY 10019-4702

Cyprus Airways
CY/048 6
 34-09 Broadway
 Astoria, NY 11106

Delta Air Lines, Inc
DL/006 6
 Delta Air Lines, Inc. is included in the list of carriers participating in ARC which uses the General Concurrence method of appointing travel agencies. However, Delta has adopted the Specific Appointment method for new applicants and applicants undergoing a Type II or Type V change of ownership in the states of California, Florida, and New York. Delta maintains appointment standards that are separate from and may be more stringent than those of the Airlines Reporting Corporation.
Contact the following for additional information:
 Delta Air Lines, Inc.
 Agency Accreditation Grp. (TAAG)
 Dept. 855
 1030 Delta Blvd.
 P.O. Box 20534
 Atlanta, GA 30320-2534
For Revenue Accounting:
 Director--Revenue Accounting
 Hartsfield Atlanta International Airport
 Dept. 815
 Atlanta, GA 30320-9998
For Mailing of Refunds:
 Passenger Refunds
 Hartsfield Atlanta International Airport
 Dept. 655
 P.O. Box 20537
 Atlanta, GA 30320-2537

For Mailing Debit/Credit Memos Correspondence and Sales Summary Adjustment Requests:
 Travel Agency
 Correspondence
 Department 816
 P.O. Box 101591
 Atlanta, GA 30320-1591
For Mailing Exception Transactions:
 Delta Air Lines Passenger Sales Accounting
 Dept. 821
 1030 Delta Blvd.
 Atlanta, GA 30354-1989

Dragonair*
KA/043 1
 L4, Dragonair House
 11 Tung Fai Road
 Hong Kong Int'l Airport
 Lantau, Hong Kong

Egyptair
MS/077 0
 Financial Manager, N.A.
 720 Fifth Ave., Ste. 1100
 New York, NY 10019

El Al Israel Airlines
LY/114 2
 Supervisor--Revenue Accounting
 Accounts - 17th Floor
 120 West 45th Street
 New York, NY 10036

Emirates
EK/176 1
 Finance & Admin. Mgr., N.A.
 55 East 59th Street
 5th Floor
 New York, NY 10022

ERA Aviation
7H/808 3
 Accounting Supervisor
 6160 Carl Brady Drive
 Anchorage, AK 99502

Etihad Airways
EY/607 5
 7777 Wickham Road
 Suite 12-319
 Melbourne, FL 32940

Ethiopian Airlines Enterprise
ET/071 1
 Regional Dir./The Americas
 336 East 45th St.
 3rd Floor
 New York, NY 10017

Eurofly, S.P.A.
GJ/736 1
 200 Broadacres Drive
 Bloomfield, NJ 07003

Eurostar
9F/814 2
 6355 NW 36th St. Suite 602
 Miami, FL 33166

EVA Airways
BR/695 2
 Manager--Finance
 12440 E Imperial Highway
 Suite 250
 Norwalk, CA 90650

ExpressJet
XE/477 1
 Director, Financial Rptg.
 700 North Sam Houston Parkway West
 Houston, TX 77067

Finnair OY
AY/105 0
 Admin. Manager/
 Controller--N.A.
 228 East 45th Street
 8th Floor
 New York, NY 10017

FLYABOO, S.A.
F7/033 5
 c/o Group Systems Amer.
 285 West Side Avenue
 Suite 777
 Jersey City, NJ 07305

Frontier Airlines
F9/422 2
 Attn: Carol Menning
 7001 Tower Road
 Denver, CO 80249
For mailing refunds use:
 ATTN: Refund Department
 P.O. Box 39177
 Denver, CO 80239

Garuda Indonesian Airways
GA/126 0
 General Manager, USA & Canada
 9841 Airport Blvd.
 Suite 1418
 Los Angeles, CA 90045

Georgian Airways
A9/606 4
 c/o Special Fare LTD
 Suite 209
 15209 Frederick Road
 Rockville, MD 20850

Ghana International Airlines
GO/678 6
 c/o Group Systems America
 777 N. Wickham Road
 Suite 12-319
 Melbourne, FL 32940

Great Lakes Aviation, Ltd.
ZK/846 6
 Director--Revenue Accounting
 1022 Airport Parkway
 Cheyenne, WY 82001

Gulf Air
GF/072 2
 Financial Controller
 2603 Augusta Drive
 Suite 730
 Houston, TX 77057

Hahn Air
HR/169 1
 Penn Plaza
 Suite 602
 New York, NY 10119

Hainan Airlines
HU/880 5
 c/o GM North America
 PMB 125 17801
 International Blvd.
 Seattle, WA 98158

HMV Airways, Inc.
HQ/668 3
 Suite 101
 1201 West Pender Street
 Vancouver, BC V6E 2V2
 Canada



Hawaiian Airlines, Inc.
HA/173 5
Attn: Agency Audit Dept.
3375 Koapaka Street
Suite G350
Honolulu, HI 96819

Hong Kong Airlines
HX/851 4
c/o Group Systems
America
7777 N. Wickham Road
Suite 12-319
Melbourne, FL 32940

Iberia
IB/075 5
Comptroller--USA
6100 Blue Lagoon Drive
Suite 200
Miami, FL 33126-2086

Icelandair
FI/108 3
Controller
5950 Symphony Woods
Rd. Suite 214
Columbia, MD 21044

Indian Airlines
IC/058 2
c/o Group Systems
America
7777 N. Wickham Road
Suite 12-319
Melbourne, FL 32940

Insel Air International
BV/958 6
c/o Aviareps
1 Penn Plaza
Suite 1416
New York, NY 10119

Island Air
WP/347 4
Controller
99 Kapalulu Place
Honolulu, HI 96819

Japan Airlines
JL/131 5
Director--Finance & Acctg.
300 Continental Blvd #620
El Segundo, CA 90245

Jat Airways
JU/115 3
274 Madison Avenue
Suite 1500
New York, NY 10016

Jet Airways
9W/589-1
Manager, Revenue Acctg.
Suite 140
2301 Camino Ramon
San Ramon, CA 94583

JetBlue Airways
B6/279 6
19 Old Kings Highway
South
Darien, CT 06820

KD avia
KD/093 2
KD avia OJSC
A/P Khrabrovo Guryevskiy
District
Kaliningrad Russia

Kenya Airways
KQ/706 6
16250 Ventura Blvd.
Suite 115
Encino, CA 91436

Kingfisher Airlines
IT/090 6
113 Pavonia Avenue
Suite 203
Jersey City, NY 07310

Korean Air
KE/180 5
Deputy General Manager,
Revenue Accounting
6101 West Imperial Hwy.
Los Angeles, CA 90045

Kuwait Airways
KU/229 5
Parker Plaza
400 Kelby St. 18th Flr.
Fort Lee, NJ 07024

L'Avion
A0/015 1
c/o Aviareps
1 Penn Plaza
Suite 1926
New York, NY 10119

LACSA Airlines
LR/133 0
Rev. Acct. Manager, N.A.
Revenue Protection SAL
P.O. Box 59-0628
Miami, FL 33159

For Mailing Exception Transactions:
LACSA Airlines
Paseo General Escalon
Edificio Caribe, 2do Nivel
San Salvador, El Salvador
Central America
Tel: 2267-8888
Toll Free: 1-800-880-2560

Lan Argentina
4M/469 0
6500 NW 22nd Street
Miami, FL 33122

Lan Chile Airlines
LA/045 3
Accounting Manager
9700 South Dixie Highway
Penthouse
Miami, FL 33156

LanEcuador
XL/462
6500 NW 22nd Street
Miami, FL 33122

Lan Peru Airlines
544/LP 5
Accounting Supervisor
9700 S. Dixie Highway
Suite 640
Miami, FL 33156

LIAT (1974) Ltd.
LI/140 0
V.C. Bird Int'l Airport
St. Johns, Antigua
West Indies
Attn: Generis Harvey

Lot Polish Airlines
LO/080 3
Revenue Acctg. Manager
71 South Central Ave.
Valley Stream, NY 11580

LTU International Airways
LT/266 0
Manager--Rev. Accounting
100 North Biscayne Blvd.
Suite 500
Miami, FL 33132

Lufthansa German Airlines
LH/220 3
Manager--Financial Affairs
Lufthansa Service Center
1640 Hempstead Turnpike
East Meadow, NY 11554

MAT Macedonian Airlines
IN/367 3
c/o Picasso Travel
11099 S. La Cienega Blvd.
Suite 210
Los Angeles, CA 90045

Malaysia Airlines System
MH/232 1
Accounting Manager--N.A.
Suite 400
100 N. Sepulveda Blvd
El Segundo, CA 90245

Malev Hungarian Airlines
MA/182 0
Accounting Manager
630 Fifth Avenue
Room 1900
New York, NY 10111

Martinair Holland
MP/129 3
Senior Accountant
5550 Glades Road
Suite 600
Boca Raton, FL 33431

Meridiana Airlines
IG/191
915 Broadway
Suite 600
New York, NY 10010

Mesa Air Lines, Inc.
YV/533 1
Manager--Rev. Accounting
Bldg. K Suite 2
2700 Farmington Ave.
Farmington, NM 87401

Mexicana Airlines
MX/132 6
Assistant Finance Manager
9841 Airport Blvd.
Suite 400
Los Angeles, CA 90045

Middle East Airlines*
ME/076 6
Manager, Accounts USA
362 Fifth Ave.
New York, NY 10001

Midwest Express Airlines
YX/453 5
Rev. Acct. Team Leader
HQ-14
6744 S. Howell Ave.
Oak Creek, WI 53154



Mokulele Airlines
MW/415 2
 1100 Alakea Street
 Suite 1401
 Honolulu, HI 96813

Montenegro Airlines
YM/409 3
 Attn: Radenka Popovic
 74-16 Byron Ave., #8A
 Miami Beach, FL 33141

North American Airlines
XG/455 0
 Controller
 Bldg. 75 North Hangar Rd.
 JFK International Airport
 Jamaica, NY 11430

Northwest Airlines, Inc.
NW/012 5
 Supervision--Fraud
 Prevention
 Dept. J4925 - Agency
 Audit & Fraud
 1500 Tower View Road
 Eagan, MN 55121-1346
For Mailing of Refunds Use:
 Passenger Refunds
 Department C6455
 7500 Airline Drive
 Minneapolis, MN 55450

*For Mailing Debit/Credit
 Memos, Correspondence
 Adjustment Request, and
 Exception Transactions Use:*
 Agency Audit
 Department J4925
 1500 Tower View Road
 Eagan, MN 55121-1346

Olympic Airways
OA/050 1
 Accounting Mgr., USA
 70-00 Austin Street
 Forest Hills, NY 11375

Oman Air
WY/910 0
 285 West Side Ave
 Suite 277
 Jersey City, NJ 07310

OpenSkies
EC/284 4
 20th Floor, Newport Tower
 525 Washington Blvd.
 Jersey City, NJ 07310

Pacific Wings
LW/568 1
 Commuter Terminal
 1 Kahului Airport Road
 Kahului, HI 96732

Pakistan Int'l Airlines*
PK/214 4
 Finance Manager
 The Americas
 521 Fifth Avenue
 14th Floor
 New York, NY 10175

PAWA Dominicana Airlines
7Q/110 5
 Revenue Accounting
 #93 Plaza Plantini
 Santo Domingo, DR

PENAIR
KS/339 3
 Revenue Accounting
 6100 Boeing Avenue
 Anchorage, AK 99502

Philippine Airlines
PR/079 2
 VP Regional Controller
 447 Sutter Street
 San Francisco, CA 94108

PLUNA
PU/286 6
 c/o Quest Int'l. Marketing
 7061 Grand National Drive
 Suite 124
 Orlando, FL 32819

PublicCharters.com
P1/351 1
 201 Hangar Road
 Avoca, PA 18641

Qantas Airways, Ltd.*
QF/081 4
 Revenue Accounting &
 Sales Audit - NA
 6080 Center Drive
 Suite 400
 Los Angeles, CA 90045

Qatar Airways
QR/157 3
 USA Finance Office
 1750 Tysons Blvd., Ste 459
 McLean, VA 22102

Royal Air Maroc
AT/147 0
 Controller--N.A.
 666 Fifth Avenue
 New York, NY 10103

Royal Jordanian Airlines
RJ/512 1
 Financial Comptroller NA
 6 East 43rd St.
 27th Floor
 New York, NY 10017

Santa Barbara Airlines
S3/249 4
 Suite 260
 220 Alhambra Circle
 Coral Gables, FL 33134

SATA International
S4/331 2
 211 South Main Street
 Fall River, MA 02721

Saudi Arabian Airlines
SV/065 2
 District Finance Supervisor
 Bldg. 78
 North Boundary Road
 JFK International Airport
 Jamaica, NY 11430

Scandinavian Airlines*
SK/117 5
 Deputy Dir.--Finance and
 Administration
 9 Polito Avenue
 Lyndhurst, NJ 07071

Singapore Airlines, Ltd.
SQ/618 2
 Acct. Mgr. S.W. USA
 222 N. Sepulveda Blvd.
 Suite 1600
 El Segundo, CA 90245
For Mailing Refunds Use:
 Singapore Airlines
 Attn: Refund Department
 222 N. Sepulveda Blvd.
 Suite 1600
 El Segundo, CA 90245

Slok Air International
S0/503
 c/o Alpha Travel
 3000 Windy Hill Road
 Marietta, GA 30087

SN Brussels Airlines
SN/082 5
 1979 Marcus Avenue
 Suite 210
 Lake Success, NY 11042

South African Airways
SA/083 6
 Manager-Acct.
 515 E. Las Olas Blvd.
 Ft. Lauderdale, FL 33301

Southwest Airlines
WN/526 1
 Director--Revenue Acct.
 2702 Love Field Drive
 HDQ 6AA
 Dallas, TX 75235-1611

Spanair, S.A.
JK/680 1
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 Suite 1
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 Scottsdale, AZ 85260

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UL/603 1
 Metro Top Plaza
 111 Wood Ave. South
 Islin, NJ 08830

Sun Country Airlines
SY/337 1
 Manager, Revenue Acctg.
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Surinam Airways
PY/192 3
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SWISS
LX/724 3
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 Swiss International
 Air Lines
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TACA Int'l Airlines
TA/202 6
 Rev. Accounting Manager
 Revenue Protection SAL
 P.O. Box 59-0628
 Miami, FL 33159
For Mailing Exception Transactions:
 TACA Int'l. Airlines
 Paseo General Escalon
 Edificio Caribe, 2do Nivel
 San Salvador, El Salvador
 Central America
 Tel: 2267-8888
 Toll Free: 1-800-880-2560

TACV-Cabo Verde Airlines
VR/696 3
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 Suite 105N
 Quincy, MA 02169



TAM Airlines
JJ/957 5
Accounting Supervisor
7205 NW 19th St., Ste. 501
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TAP--Air Portugal
TP/047 5
Accounting Manager--N.A.
399 Market Street
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TAROM Romanian Air Transport
RO/281 1
General Manager NA
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Suite 1410
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TG/217 0
Chief Accountant
222 N. Sepulveda Blvd.
Suite 1950
El Segundo, CA 90245

Turkish Airlines, Inc.
TK/235 4
Finance Manager
1400 Old Country Road
Suite 304
Westbury, NY 11590

Ukraine International Airlines
TK/235 4
ARC Manager, NA
746 Cherry Creek Drive
Grayslake, IL 60030

United Airlines
UA/016 2
For Agent Commission Audits use:
Commission Audits
P.O. Box 66100/whq-AW
Chicago, IL 60666-0100
For Debit Memo Collections use:
Agency Accounting
P. O. Box 66910
Chicago, IL 60666-0100
For Refunds or Form of Payment changes or Lost Ticket Applications use:
United Airlines – Psgr Refunds
P.O. Box 66282/whq-AK
Chicago, IL 60666-0282

For Sales Reporting/Exception Reporting use:
United Airlines
WHQAX – Psgr Sales Reporting
P.O. Box 66100/whq-AK
Chicago, IL 60666-0100

US Airways, Inc.
US/037 2
For Mailing of Debit/Credit Memo Correspondence and Sales Summary Adjustment Requests, Other Sales Report Discrepancies, MCO Billings, and Tour Invoices, Use:
Travel Agency Sales
Accounting – RWE-TAA
4000 E. Sky Harbor Blvd.
Phoenix, AZ 85034
For Mailing of Refunds, Use:
Passenger Refunds
4000 E. Sky Harbor Blvd.
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US Helicopter Corp.
UH/116 4
6 Commerce Drive
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USA 3000 Airlines
U5/336 0
335 Bishop Hollow Road
Newtown Square, PA
19073

UT Air
UT/298 4
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VA/795 4
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WS/838 5
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WM/295 1
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Simpsonbay, St. Maarten
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XTRA Airways
XP/615 6
c/o Vacation Express
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Suite 500
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Yemen Airways
IY/635 5
203 Court Street
Brooklyn, NY 11201

Zambesi Airlines
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