



Carrier Participants in Agent's Standard Ticket & Area Settlement Plan

All ARC participating carriers, as listed below, have specified their method of agent appointment. Their method of appointment, as described in the Agent Reporting Agreement, Section V, is either one of **General Concurrence** or **Specific Appointment**. A carrier's preference for the latter method, specific appointment, is indicated below by an asterisk (*) appearing after the carrier name. The two methods of agent appointment can be described as follows:

General Concurrence: The carrier appoints all agents which appear on the ARC Agency List unless the carrier notifies both ARC and the agent of a decision not to appoint the agent or agency location.

Specific Appointment: The carrier appoints agents appearing on the ARC Agency List specifically, and will do so by delivering to each appointed agent a written Certificate of Appointment. Under these terms, ticketing using a carrier's validation code is **not permissible** unless done under the specific appointment of the validating carrier. Agents seeking a Certificate of Appointment from a carrier should seek such Certificate directly from the carrier.

Note: Airline codes, shown beneath the carrier name, should not be included in the mailing address.

AccesRail
9B/450 2
785 Plymouth Ave.
Suite 305
Mount Royal, Quebec
Canada H4P 1B3

Adria Airways
JP/165 4
Aviareps Airline Mgt. Inc.
6355 NW 36th St., #602
Miami, FL 33166

Aegean Airlines
A3/390 5
22313 Mack Avenue
St. Clair Shores, MI

Aer Lingus (Irish Int'l)
EI/053 4
Accounting Manager
538 Broadhollow Rd.
Melville, NY 11747

Aero Contiente
N6/929 5
Director, N.A.
3399 NW 72nd Ave.
Suite 214
Miami, FL 33122

Aeroflot Russian
SU/555 2
ARC Rev. Acct. Supvs.
Floor 22
1384 Broadway
New York, NY 10018

AeroGal
2K/547 1
6355 NW 36th Street
Suite 602
Miami, FL 33166

Aerolineas Argentinas
AR/044 2
Comptroller
6205 Blue Lagoon Drive
Suite 350
Miami, FL 33126

Aeromexico*
AM/139 6
Revenue Manager USA
3663 N. Sam Houston
Parkway East
Houston, TX 77032

Aerosvit Airlines
VV/870 2
Sales Director, N.A.
Suite 2930
420 Lexington Avenue
New York, NY 10170

AeroSur
5L/275 2
6355 NW 36th Street
Suite 602
Miami, FL 33166

Afriqiyah Airways
8U/546 0
285 West Side Avenue
Suite 277
Jersey City, NJ 07310

Agile Azur
ZI/439 5
285 West Side Avenue
Suite 277
Jersey City, NJ 07305

Aircalin
SB/063 0
14350 N. 87th Street
Suite 265
Scottsdale, AZ 85260

Air Astana
KC/465 2
c/o Group Sys. America
7777 N. Wickham Road
Suite 12-319
Melbourne, FL 32940

Air Baltic
BT/657 6
c/o Avia Reps USA
1 Penn Plaza
Suite 1416
New York, NY 10119

Air Berlin
AB/745 3
1040 Avenue of the
Americas
New York, NY 10019

Air Botswana
BP/636 6
285 West Side Avenue
Suite 277
Jersey City, NJ 07305

Air Burkina
2J/226 2
c/o Group Systems
America
Suite 277
285 West Side Avenue
Jersey City, NJ 07305

Air Canada
AC/014 0
Mgr.--Sales Accounting
355 Portage Avenue
Winnipeg, Manitoba,
Canada, R3B 2C3

For Mailing Refunds Use:
Refund Services Manager
P.O. Box 6475
Winnipeg, Manitoba
Canada R3C 3R3

**For Mailing Debit/Credit
Memo Use:**

Sales Audit Dept.
355 Portage Avenue
Winnipeg, Manitoba
Canada R3C 3R3

**For Mailing Sales
Summary Adjustment Use:**
Sales Accounting
355 Portage Avenue
Winnipeg, Manitoba
Canada R3C 3R3

Air Caraibes
TX/427 0
Rev. Acct. Mgr.
Morne Vergain
97139 Abymes
Guadeloupe, F.W.I.

Air China
CA/999 5
Accounting Manager
222 N. Sepulveda Blvd.
Suite 1500
El Segundo, CA 90245

Air Dominicana
ED/852 5
c/o See USA Tours
1001 Avenue of the
Americas, 8th Floor
New York, NY 10018

Air Europa
UX/996 2
General Manager-USA
1001 Sixth Ave., 8th Fl.
New York, NY 10018



Air France
AF/057 1
 Supervisor--Revenue
 Acctg. – NYC BP
 125 West 55th Street
 New York, NY 10019
For Mailing Refunds:
 Psgr. Refunds-FLL SL
 P.O. Box 459002
 Sunrise, FL 33345-9002

Air Greenland
GL/631 1
 1 Penn Plaza
 Suite 1926
 New York, NY 10119

Air India
AI/098 0
 Accounts Manager,
 USA & Canada
 570 Lexington Ave.
 15th Floor
 New York, NY 10022

Air Jamaica Ltd.*
JM/201 5
 Director--Revenue Acctg.
 72-76 Harbour St.
 Kingston, Jamaica

Air Malta Co. Ltd.
KM/643 6
 Revenue Department
 Head Office
 Luqa LQA 01
 Malta
 Europe

Air Moldova
9U/572 5
 bd. Dacia 80/2, Airport
 MD 2026, Chişinău
 Republic of Moldavia

Air Namibia
SW/186 4
 c/o Avia Reps
 1 Penn Plaza, Ste. 1416
 New York, NY 10119

Air New Zealand*
NZ/086 2
 Finance Manager
 1960 East Grand Avenue
 Suite 1050
 El Segundo, CA 90245

Air Pacific, Ltd.
FJ/260 1
 Revenue Accountant
 5777 West Century Blvd.
 Suite 1610
 Los Angeles, CA 90045

Air Plus Comet
A7/352 2
 Suite 2631
 420 Lexington Avenue
 New York, NY 10170

Air Seychelles
HM/061 5
 Air Promotion Services
 5757 West Century Blvd.
 Suite 700
 Los Angeles, CA 09945

Air Tahiti
VT/135 2
 P. O. Box 314
 989713 Papeete
 Tahiti, French Polynesia

Air Tahiti Nui
TN/244 6
 Chief Financial Officer
 300 Continental Blvd.
 Suite 180
 El Segundo, CA 90245

AirTran Airways, Inc.
FL/332 3
 Revenue Accounting
 9955 AirTran Blvd.
 Orlando, FL 32827

Air Transat
TS/649 5
 Coord. Acct. Receivable
 12655 Commerce A-4
 4th Floor
 Mirabel, Quebec J7N 1E1
 Canada

Air Uganda
U7/926 2
 c/o Group Systems
 America
 285 West Side Avenue
 Suite 277
 Jersey City, NJ 07305

Alaska Airlines Inc.
AS/027 6
 Supervisor--Revenue
 Accounting
 P.O. Box 68900-SEAAX
 Seattle, WA 98168-0900
For Mailing Refunds Use:
 ATTN: Refunds - SEAAR
 P.O. Box 68900
 Seattle, WA 98168-0900
For Mailing Debit/Credit
Memos Use:
 ATTN: Debit Memo Dept.-
 SEAAD
 P.O. Box 68900
 Seattle, WA 98168-0900

For Mailing Exception
Transactions:
 20833 International Blvd.
 Attn: TA Acctg.
 Seattle, WA 98198

Alitalia
AZ/055 6
 Comptroller--NA
 666 Fifth Avenue
 New York, NY 10103

All Nippon Airways
NH/205 2
 Assistant Manager-Admin.
 2050 W. 190th St., Ste. 100
 Torrance, CA 90504

American Airlines, Inc.
AA/001 1
 American Airlines, Inc. is
 included in the list of
 carriers participating in
 ARC that uses the general
 concurrence method of
 appointing travel agents.
 In addition to the Agent
 Reporting Agreement, each
 agency must agree to
 comply and adhere to the
 terms and conditions of the
 American Airlines'
 Addendum to the ARC
 Agent Reporting
 Agreement. However,
 American Airlines, Inc. has
 adopted the specific
 appointment method for
 new applicants and
 applicants undergoing a
 Type II & Type V
 ownership change in the
 states of California,
 Florida, Illinois, New York,
 and Virginia. Additional
 states may be added to the
 list of specific appointment
 at the discretion of
 American Airlines, Inc.
 Furthermore,
 American Airlines, Inc. at
 its sole discretion, reserves
 the right to investigate the
 creditworthiness of an
 agency.
Contact the following for
additional information:
 American Airlines, Inc.
 Travel Agency Services
 Attn: Specific Appointment
 P.O. Box 619616
 MD 5503
 DFW Airport, TX 75261-
 9616

For mailing Debit/Credit
Memos Correspondence:
 Travel Agency Services
 P.O. Box 619616
 MD 5503
 DFW Airport, TX 75261
For Mailing of Sales
Summary Adj. Request:
 Transaction Audits
 P.O. Box 582840
 MD 762
 Tulsa, OK 74158-2840
For mailing of Refunds
Use:
 American Airlines, Inc.
 P.O. Box 200025, MD 755
 Attn: Passenger Refunds
 El Paso, TX 88520-9905
For Mailing Tour Invoices
and MCO Billings:
 Tour Order Accounting
 P.O. Box 582828
 MD 763
 Tulsa, OK 74258-2828
For Mailing Exception
Transactions:
 American Airlines
 Attn: Electronic Support
 Desk
 4255 Amon Carter Blvd –
 MD 4106
 Fort Worth, Texas 76155

AMTRAK
2V/554 1
 Manager--Rev. Acctg.
 30th & Market St., Box 44
 North Tower, 4th Floor
 Philadelphia, PA 19104

Antrak Air
04/916 6
 285 West Side Avenue
 Suite 277
 Jersey City, NJ 07305

Armavia
U8/669 4
 1156 North Brand Blvd.
 Glendale, CA 91202

Asiana Airlines
OZ/988 1
 Asst. Gen. Mgr.—Rev.
 Acctg.
 3530 Wilshire Blvd.
 Suite 145
 Los Angeles, CA 90010



Athens Airways
ZF/237 6
3050 Airport Avenue
Suite A
Santa Monica, CA 90405

Austrian Airlines
OS/257 5
Revenue Accounting
17-20 Whitestone Expressw.
Whitestone, NY 11357

Aviaca Airlines
6A/095 4
US Operations VP
6100 Westheimer St.
Suite S-116
Houston, TX 77057

Avianca*
AV/134 1
Accounting Manager
8350 NW 52nd Terrace
Suite 100
Miami, FL 33166

Azerbaijan Airlines
J2/771 1
9711 64th Street
Rego Park, NY 11374

**Lineas Aereas Azteca S.A.
de C.V.**
ZE/994 0
Three Lincoln Centre
Suite 1600
5430 Lyndon B. Johnson
Freeway
Dallas, TX 75248

Bahamasair
UP/111 6
Financial Controller
P.O. Box 997690
Miami, FL 33299
**For Mailing Exception
Transactions:**
Bahamasair
Bahamasair House
Coral Harbour Road
Nasau, Bahamas
Attn: Surabhi Bhatnagar

Bangkok Airways
PG/829 3
c/o Air World Inc.
Suite 115
16250 Ventura Blvd.
Encino, CA 91436

Bellview Airlines
B3/208 5
c/o Group Systems
America
Suite 12-319
7777 Wickham Road
Melbourne, FL 32940

**Biman Bangladesh
Airlines**
BG/997 3
Revenue Acctg.
211 East 43rd Street
Suite 602
New York, NY 10017

British Airways
BA/125 6
British Airways is listed as
an ARC participating
carrier that employs the
general concurrence
method of appointing travel
agents. However, British
Airways continues
to appoint new agency
locations and those
undergoing Type II or
Type V ownership changes
by specific appointment in
the following areas:
New York, New Jersey,
California, Florida,
Washington, D.C.,
Virginia, and Maryland.
Furthermore, British
Airways hereby reserves
the right to investigate the
creditworthiness of an
agency at its sole
discretion.

**Contact the following for
additional information:**
Asst. Mgr.--Credit Control
75-20 Astoria Boulevard
Jackson Hgts., NY 11370
For Mailing Refunds Use:
British Airways Refunds
75-20 Astoria Blvd.
Jackson Hgts., NY 11370
**For Mailing Exception
Transactions:**
Exception Reporting
British Airways
75-20 Astoria Blvd.
Jackson Hgts., NY 11370

British Midland Airways
BD/236 5
Accounting Administrator
8145 East Evans Road
Suite 1
Scottsdale, AZ 85260

Caribbean Airlines
BW/106 1
Accountant
5805 Blue Lagoon Drive.
Suite 300
Miami, FL 33136

**Cathay Pacific Airways
Ltd.**
CX/160 6
Financial Manager--N.A.
Vancouver Centre
550 West 6th Avenue
Suite 500
Vancouver, BC, Canada
V5Z 4P2

Cayman Airways, Ltd.
KX/378 0
Manager--Revenue Acctg.
6100 Blue Lagoon Dr.
Suite 130
Miami, FL 33126-2085

China Airlines, Ltd.
CI/297 3
Regional Acctg. Mgr.-USA
200 Continental Blvd.
El Segundo, CA 90245
(310) 322-2888

China Eastern Airlines
MU/781 4
Financial Manager
55 S. Lake Avenue
Suite 120
Pasadena, CA 91101

China Southern Airlines
CZ/784 0
Accounting Manager
6300 Wilshire Blvd.
Suite 101
Los Angeles, CA 90048

Condor
DE/881 6
104 S. Walnut Street
Itasca, IL 60143

Continental Airlines, Inc.
CO/005 5
Continental Airlines, Inc.
has adopted the Specific
Appointment method for
new applicants and
applicants undergoing a
Type II or Type V Change
of Ownership in the states
of Arizona, California,
New Jersey, New York and
Texas. Continental Airlines

is included in the list of
carriers participating in
ARC which uses the
General Concurrence
method of appointing travel
agents in all other states.
**Contact the following for
additional information:**
Continental Airlines, Inc.
Tvl Agcy Apptmnt Group
1600 Smith St.
HQSSV 41st Floor
Houston, TX 77002
For Mailing of Refunds:
Refund Accounting
P.O. Box 3046
Houston, TX 77253
**For Mailing Debit/Credit
Memos Correspondence
and Sales Summary
Adjustment Requests:**
Sales Accounting
(Debit Memos)
P.O. Box 4334
Houston, TX 77210
**For Mailing Unreported
Sales Memos:**
Ticket Revenue Control
(Unreported Sales)
P.O. Box 4334
Houston, TX 77210
**For Mailing Exception
Transactions:**
Sales Use/Match Dept.
600 Jefferson St., 18th Flr
Houston, TX 77002
targetaudio@coair.com

COPA*
CM/230 6
Finance VP/Comptroller
6205 Blue Lagoon Drive
Suite 200
Miami, FL 33126

Croatia Airlines
OU/831 5
300 Lanidex Plaza
Parsippany, NJ 07054

CSA Czech Airlines
(CSA)
OK/064 1
Revenue Accounting
1350 Ave. of the Americas
Suite 601
New York, NY 10019-
4702

Cyprus Airways
CY/048 6
34-09 Broadway
Astoria, NY 11106


**Delta Air Lines, Inc
DL/006 6**

Delta Air Lines, Inc. is included in the list of carriers participating in ARC which uses the General Concurrence method of appointing travel agencies. However, Delta has adopted the Specific Appointment method for new applicants and applicants undergoing a Type II or Type V change of ownership in the states of California, Florida, and New York. Delta maintains appointment standards that are separate from and may be more stringent than those of the Airlines Reporting Corporation.

Contact the following for additional information:
Delta Air Lines, Inc.
Agency Accreditation Grp. (TAAG)
Dept. 855
1030 Delta Blvd.
P.O. Box 20534
Atlanta, GA 30320-2534

For Revenue Accounting:
Director--Revenue Accounting
Hartsfield Atlanta International Airport
Dept. 815
Atlanta, GA 30320-9998

For Mailing of Refunds:
Passenger Refunds
Hartsfield Atlanta International Airport
Dept. 655
P.O. Box 20537
Atlanta, GA 30320-2537

For Mailing Debit/Credit Memos Correspondence and Sales Summary Adjustment Requests:
Travel Agency Correspondence
Department 816
P.O. Box 101591
Atlanta, GA 30320-1591

For Mailing Exception Transactions:
Delta Air Lines Passenger Sales Accounting
Dept. 821
1030 Delta Blvd.
Atlanta, GA 30354-1989

**Dragonair*
KA/043 1**

L4, Dragonair House
11 Tung Fai Road
Hong Kong Int'l Airport
Lantau, Hong Kong

**Egyptair
MS/077 0**

Financial Manager, N.A.
720 Fifth Ave., Ste. 1100
New York, NY 10019

**El Al Israel Airlines
LY/114 2**

Supervisor--Revenue Accounting
Accounts - 17th Floor
120 West 45th Street
New York, NY 10036

**Emirates
EK/176 1**

Finance & Admin. Mgr., N.A.
55 East 59th Street
5th Floor
New York, NY 10022

**ERA Aviation
7H/808 3**

Accounting Supervisor
6160 Carl Brady Drive
Anchorage, AK 99502

**Etihad Airways
EY/607 5**

7777 Wickham Road
Suite 12-319
Melbourne, FL 32940

**Ethiopian Airlines
Enterprise**

ET/071 1
Regional Dir./The Americas
336 East 45th St.
3rd Floor
New York, NY 10017

**Eurofly, S.P.A.
GJ/736 1**

200 Broadacres Drive
Bloomfield, NJ 07003

**Eurostar
9F/814 2**

6355 NW 36th St. Suite 602
Miami, FL 33166

**EVA Airways
BR/695 2**

Manager--Finance
12440 E Imperial Highway
Suite 250
Norwalk, CA 90650

**ExpressJet
XE/477 1**

Director, Financial Rptg.
700 North Sam Houston Parkway West
Houston, TX 77067

**Finnair OY
AY/105 0**

Admin. Manager/
Controller--N.A.
228 East 45th Street
8th Floor
New York, NY 10017

**FLYABOO, S.A.
F7/033 5**

c/o Group Systems Amer.
285 West Side Avenue
Suite 777
Jersey City, NJ 07305

**Frontier Airlines
F9/422 2**

Attn: Carol Menning
7001 Tower Road
Denver, CO 80249

For mailing refunds use:
ATTN: Refund Department
P.O. Box 39177
Denver, CO 80239

**Garuda Indonesian Airways
GA/126 0**

General Manager, USA & Canada
9841 Airport Blvd.
Suite 1418
Los Angeles, CA 90045

**Georgian Airways
A9/606 4**

c/o Special Fare LTD
Suite 209
15209 Frederick Road
Rockville, MD 20850

**Ghana International Airlines
GO/678 6**

c/o Group Systems America
777 N. Wickham Road
Suite 12-319
Melbourne, FL 32940

**Great Lakes Aviation, Ltd.
ZK/846 6**

Director--Revenue Accounting
1022 Airport Parkway
Cheyenne, WY 82001

**Gulf Air
GF/072 2**

Financial Controller
2603 Augusta Drive
Suite 730
Houston, TX 77057

**Hahn Air
HR/169 1**

Penn Plaza
Suite 602
New York, NY 10119

**Hainan Airlines
HU/880 5**

c/o GM North America
PMB 125 17801
International Blvd.
Seattle, WA 98158

**HMV Airways, Inc.
HQ/668 3**

Suite 101
1201 West Pender Street
Vancouver, BC V6E 2V2
Canada

**Hawaiian Airlines, Inc.
HA/173 5**

Attn: Agency Audit Dept.
3375 Koapaka Street
Suite G350
Honolulu, HI 96819

**Hong Kong Airlines
HX/851 4**

c/o Group Systems America
7777 N. Wickham Road
Suite 12-319
Melbourne, FL 32940

**Iberia
IB/075 5**

Comptroller--USA
6100 Blue Lagoon Drive
Suite 200
Miami, FL 33126-2086

**Icelandair
FI/108 3**

Controller
5950 Symphony Woods Rd. Suite 214
Columbia, MD 21044

**Indian Airlines**
IC/058 2

c/o Group Systems
America
7777 N. Wickham Road
Suite 12-319
Melbourne, FL 32940

Insel Air International
BV/958 6

c/o Aviareps
1 Penn Plaza
Suite 1416
New York, NY 10119

Island Air
WP/347 4

Controller
99 Kapalulu Place
Honolulu, HI 96819

Japan Airlines
JL/131 5

Director--Finance & Acctg.
300 Continental Blvd #620
El Segundo, CA 90245

Jat Airways
JU/115 3

274 Madison Avenue
Suite 1500
New York, NY 10016

Jet Airways
9W/589-1

Manager, Revenue Acctg.
Suite 140
2301 Camino Ramon
San Ramon, CA 94583

JetBlue Airways
B6/279 6

19 Old Kings Highway
South
Darien, CT 06820

KD avia
KD/093 2

KD avia OJSC
A/P Khrabrovo Guryevskiy
District
Kaliningrad Russia

Kenya Airways
KQ/706 6

16250 Ventura Blvd.
Suite 115
Encino, CA 91436

Kingfisher Airlines
IT/090 6

113 Pavonia Avenue
Suite 203
Jersey City, NY 07310

Korean Air
KE/180 5

Deputy General Manager,
Revenue Accounting
6101 West Imperial Hwy.
Los Angeles, CA 90045

Kuwait Airways
KU/229 5

Parker Plaza
400 Kelby St. 18th Flr.
Fort Lee, NJ 07024

L'Avion
A0/015 1

c/o Aviareps
1 Penn Plaza
Suite 1926
New York, NY 10119

LACSA Airlines
LR/133 0

Rev. Acct. Manager, N.A.
Revenue Protection SAL
P.O. Box 59-0628
Miami, FL 33159

For Mailing Exception Transactions:

LACSA Airlines
Paseo General Escalon
Edificio Caribe, 2do Nivel
San Salvador, El Salvador
Central America
Tel: 2267-8888
Toll Free: 1-800-880-2560

Lan Argentina
4M/469 0

6500 NW 22nd Street
Miami, FL 33122

Lan Chile Airlines
LA/045 3

Accounting Manager
9700 South Dixie Highway
Penthouse
Miami, FL 33156

LanEcuador
XL/462

6500 NW 22nd Street
Miami, FL 33122

Lan Peru Airlines
544/LP 5

Accounting Supervisor
9700 S. Dixie Highway
Suite 640
Miami, FL 33156

LIAT (1974) Ltd.
LI/140 0

V.C. Bird Int'l Airport
St. Johns, Antigua
West Indies
Attn: Generis Harvey

Lot Polish Airlines
LO/080 3

Revenue Acctg. Manager
71 South Central Ave.
Valley Stream, NY 11580

LTU International Airways
LT/266 0

Manager--Rev. Accounting
100 North Biscayne Blvd.
Suite 500
Miami, FL 33132

Lufthansa German Airlines
LH/220 3

Manager--Financial Affairs
Lufthansa Service Center
1640 Hempstead Turnpike
East Meadow, NY 11554

MAT Macedonian Airlines
IN/367 3

c/o Picasso Travel
11099 S. La Cienega Blvd.
Suite 210
Los Angeles, CA 90045

Malaysia Airlines System
MH/232 1

Accounting Manager--N.A.
Suite 400
100 N. Sepulveda Blvd
El Segundo, CA 90245

Malev Hungarian Airlines
MA/182 0

Accounting Manager
630 Fifth Avenue
Room 1900
New York, NY 10111

Martinair Holland
MP/129 3

Senior Accountant
5550 Glades Road
Suite 600
Boca Raton, FL 33431

Meridiana Airlines
IG/191

915 Broadway
Suite 600
New York, NY 10010

Mesa Air Lines, Inc.
YV/533 1

Manager--Rev. Accounting
Bldg. K Suite 2
2700 Farmington Ave.
Farmington, NM 87401

Mexicana Airlines
MX/132 6

Assistant Finance Manager
9841 Airport Blvd.
Suite 400
Los Angeles, CA 90045

Middle East Airlines*
ME/076 6

Manager, Accounts USA
362 Fifth Ave.
New York, NY 10001

Midwest Express Airlines
YX/453 5

Rev. Acct. Team Leader
HQ-14
6744 S. Howell Ave.
Oak Creek, WI 53154

Mokulele Airlines
MW/415 2

1100 Alakea Street
Suite 1401
Honolulu, HI 96813

Montenegro Airlines
YM/409 3

Attn: Radenka Popovic
74-16 Byron Ave., #8A
Miami Beach, FL 33141

North American Airlines
XG/455 0

Controller
Bldg. 75 North Hangar Rd.
JFK International Airport
Jamaica, NY 11430

Northwest Airlines, Inc.
NW/012 5

Supervision--Fraud
Prevention
Dept. J4925 - Agency
Audit & Fraud
1500 Tower View Road
Eagan, MN 55121-1346
For Mailing of Refunds Use:
Passenger Refunds
Department C6455
7500 Airline Drive
Minneapolis, MN 55450



For Mailing Debit/Credit Memos, Correspondence Adjustment Request, and Exception Transactions Use:

Agency Audit
Department J4925
1500 Towerview Road
Eagan, MN 55121-1346

**Olympic Airways
OA/050 1**

Accounting Mgr., USA
70-00 Austin Street
Forest Hills, NY 11375

**Oman Air
WY/910 0**

285 West Side Ave
Suite 277
Jersey City, NJ 07310

**OpenSkies
EC/284 4**

20th Floor, Newport Tower
525 Washington Blvd.
Jersey City, NJ 07310

**Pacific Wings
LW/568 1**

Commuter Terminal
1 Kahului Airport Road
Kahului, HI 96732

**Pakistan Int'l Airlines*
PK/214 4**

Finance Manager
The Americas
521 Fifth Avenue
14th Floor
New York, NY 10175

**PAWA Dominicana
Airlines
7Q/110 5**

Revenue Accounting
#93 Plaza Plantini
Santo Domingo, DR

**PENAIR
KS/339 3**

Revenue Accounting
6100 Boeing Avenue
Anchorage, AK 99502

**Philippine Airlines
PR/079 2**

VP Regional Controller
447 Sutter Street
San Francisco, CA 94108

**PLUNA
PU/286 6**

c/o Quest Int'l Marketing
7061 Grand National Drive
Suite 124
Orlando, FL 32819

**PublicCharters.com
PI/351 1**

201 Hangar Road
Avoca, PA 18641

**Qantas Airways, Ltd.*
QF/081 4**

Revenue Accounting &
Sales Audit - NA
6080 Center Drive
Suite 400
Los angeles, CA 90045

**Qatar Airways
QR/157 3**

USA Finance Office
1750 Tysons Blvd., Ste 459
McLean, VA 22102

**Royal Air Maroc
AT/147 0**

Controller--N.A.
666 Fifth Avenue
New York, NY 10103

**Royal Jordanian Airlines
RJ/512 1**

Financial Comptroller NA
6 East 43rd St.
27th Floor
New York, NY 10017

**Santa Barbara Airlines
S3/249 4**

Suite 260
220 Alhambra Circle
Coral Gables, FL 33134

**SATA International
S4/331 2**

211 South Main Street
Fall River, MA 02721

**Saudi Arabian Airlines
SV/065 2**

District Finance Supervisor
Bldg. 78
North Boundary Road
JFK International Airport
Jamaica, NY 11430

**Scandinavian Airlines*
SK/117 5**

Deputy Dir.--Finance and
Administration
9 Polito Avenue
Lyndhurst, NJ 07071

**Singapore Airlines, Ltd.
SQ/618 2**

Acct. Mgr. S.W. USA
222 N. Sepulveda Blvd.
Suite 1600
El Segundo, CA 90245
For Mailing Refunds Use:
Singapore Airlines
Attn: Refund Department
222 N. Sepulveda Blvd.
Suite 1600
El Segundo, CA 90245

**Slok Air International
S0/503**

c/o Alpha Travel
3000 Windy Hill Road
Marietta, GA 30087

**SN Brussels Airlines
SN/082 5**

1979 Marcus Avenue
Suite 210
Lake Success, NY 11042

**South African Airways
SA/083 6**

Manager-Acct.
515 E. Las Olas Blvd.
Ft. Lauderdale, FL 33301

**Southwest Airlines
WN/526 1**

Director--Revenue Acct.
2702 Love Field Drive
HDQ 6AA
Dallas, TX 75235-1611

**Spanair, S.A.
JK/680 1**

Revenue Accounting
Suite 1
8145 East Evans Road
Scottsdale, AZ 85260

**Sri Lankan Airlines*
UL/603 1**

Metro Top Plaza
111 Wood Ave. South
Islin, NJ 08830

**Sun Country Airlines
SY/337 1**

Manager, Revenue Acctg.
2520 Pilot Knob Road
Mendota Hts., MN 55120

**Surinam Airways
PY/192 3**

7270 NW 12th Street
Suite 255
Miami, FL 33126

**SWISS
LX/724 3**

Senior Accountant
Swiss International
Air Lines
776 Reckson Plaza
Uniondale, NY 11556

**TACA Int'l Airlines
TA/202 6**

Rev. Accounting Manager
Revenue Protection SAL
P.O. Box 59-0628
Miami, FL 33159

For Mailing Exception Transactions:

TACA Int'l. Airlines
Paseo General Escalon
Edificio Caribe, 2do Nivel
San Salvador, El Salvador
Central America
Tel: 2267-8888
Toll Free: 1-800-880-2560

**TACV-Cabo Verde
Airlines
VR/696 3**

1250 Hancock Street
Suite 105N
Quincy, MA 02169

**TAM Airlines
JJ/957 5**

Accounting Supervisor
7205 NW 19th St., Ste. 501
Miami, FL 33126

**TAP--Air Portugal
TP/047 5**

Accounting Manager--N.A.
399 Market Street
Newark, NJ 07105

**TAROM Romanian Air
Transport
RO/281 1**

General Manager NA
350 Fifth Avenue
Suite 1410
New York, NY 10118

**Thai Airways Int'l Ltd.
TG/217 0**

Chief Accountant
222 N. Sepulveda Blvd.
Suite 1950
El Segundo, CA 90245

**Turkish Airlines, Inc.
TK/235 4**

Finance Manager
1400 Old Country Road
Suite 304
Westbury, NY 11590



Ukraine International Airlines

TK/235 4
ARC Manager, NA
746 Cherry Creek Drive
Grayslake, IL 60030

United Airlines

UA/016 2
For Agent Commission Audits use:
Commission Audits
P.O. Box 66100/whq-AW
Chicago, IL 60666-0100
For Debit Memo Collections use:
Agency Accounting
P. O. Box 66910
Chicago, IL 60666-0100
For Refunds or Form of Payment changes or Lost Ticket Applications use:
United Airlines – Psgr Refunds
P.O. Box 66282/whq-AK
Chicago, IL 60666-0282
For Sales Reporting/Exception Reporting use:
United Airlines
WHQAX – Psgr Sales Reporting
P.O. Box 66100/whq-AK
Chicago, IL 60666-0100

US Airways, Inc.

US/037 2
For Mailing of Debit/Credit Memo Correspondence and Sales Summary Adjustment Requests, Other Sales Report Discrepancies, MCO Billings, and Tour Invoices, Use:
Travel Agency Sales Accounting – RWE-TAA
4000 E. Sky Harbor Blvd.
Phoenix, AZ 85034
For Mailing of Refunds, Use:
Passenger Refunds
4000 E. Sky Harbor Blvd.
Phoenix, AZ 85034

US Helicopter Corp.

UH/116 4
6 Commerce Drive
(Penthouse)
Cranford, NJ 07016

USA 3000 Airlines

U5/336 0
335 Bishop Hollow Road
Newtown Square, PA
19073

UT Air

UT/298 4
285 West Side Avenue
Suite 277
Jersey City, NJ 07310

V Australia

VA/795 4
c/o Mgr., Sales & Distribution, USA
633 West Fifth Street
21st Floor
Los Angeles, CA 90071

Varig Airlines*

G3/127 1
Assistant Manager
5200 Blue Lagoon
Suite 800
Miami, FL 33126

VIA Rail Canada*

2R/830 4
Supervisor/Analyst
5th Floor West
3 Place Ville-Marie
Montreal, Quebec
Canada H3B 2C9

Vietnam Airlines

VN/738 3
North American Regional Office
Suite 1400
88 Kearny Street
San Francisco, CA 94108

Vintage Props & Jets

VQ/548 2
604 Skyline Drive
New Smyrna Beach, FL
32168

Virgin Atlantic Airways

VS/932 1
Revenue Manager
747 Belden Avenue
Norwalk, CT 06850

Virgin Nigeria

VK/786 2
Revenue Accounting
c/o Virgin Atlantic CTR
Gatwick Gate, Old Brighton Rd.
Lowfield Heath,
West Sussex

Vladivostok Air

XF/277 4
c/o Sales Manager
2601 4th Avenue
Suite 310
Seattle, WA 98121

WestJet

WS/838 5
22 Aerial Place, N.E.
Calgary, A.B.
Canada T2E3J1

Winair

WM/295 1
Airport Road #69
Simpsonbay, St. Maarten
Netherlands Antilles

XTRA Airways

XP/615 6
c/o Vacation Express
301 Perimeter Center North
Suite 500
Atlanta, GA 30346

Yemen Airways

IY/635 5
203 Court Street
Brooklyn, NY 11201

Zambesi Airlines

ZJ/707 0
285 West Side Avenue
Suite 277
Jersey City, NJ 07305