

**Carrier Participants in Agent's Standard Ticket & Area Settlement Plan**

All ARC participating carriers, as listed below, have specified their method of agent appointment. Their method of appointment, as described in the Agent Reporting Agreement, Section V, is either one of **General Concurrence** or **Specific Appointment**. A carrier's preference for the latter method, specific appointment, is indicated below by an asterisk (*) appearing after the carrier name. The two methods of agent appointment can be described as follows:

General Concurrence: The carrier appoints all agents which appear on the ARC Agency List unless the carrier notifies both ARC and the agent of a decision not to appoint the agent or agency location.

Specific Appointment: The carrier appoints agents appearing on the ARC Agency List specifically, and will do so by delivering to each appointed agent a written Certificate of Appointment. Under these terms, ticketing using a carrier's validation code is **not permissible** unless done under the specific appointment of the validating carrier. Agents seeking a Certificate of Appointment from a carrier should seek such Certificate directly from the carrier.

Note: Airline codes, shown beneath the carrier name, should not be included in the mailing address.

AccesRail 9B/450 2 785 Plymouth Ave. Suite 305 Mount Royal, Quebec Canada H4P 1B3	AeroGal 2K/547 1 6355 NW 36 th Street Suite 602 Miami, FL 33166	Afriqiyah Airways 8U/546 0 285 West Side Avenue Suite 277 Jersey City, NJ 07310	Air Botswana BP/636 6 285 West Side Avenue Suite 277 Jersey City, NJ 07305
Adria Airways JP/165 4 Aviareps Airline Mgt. Inc. 6355 NW 36th St., #602 Miami, FL 33166	Aerolineas Argentinas AR/044 2 Comptroller 6205 Blue Lagoon Drive Suite 350 Miami, FL 33126	Agile Azur ZI/439 5 285 West Side Avenue Suite 277 Jersey City, NJ 07305	Air Burkina 2J/226 2 c/o Group Systems America Suite 277 285 West Side Avenue Jersey City, NJ 07305
Aegean Airlines A3/390 5 22313 Mack Avenue St. Clair Shores, MI	Aeromar VW/942 4 Hangar 1 Zone D Col. Federal Distrito Federal 15620 Mexico	Aircalin SB/063 0 14350 N. 87th Street Suite 265 Scottsdale, AZ 85260	Air Canada AC/014 0 Mgr.--Sales Accounting 355 Portage Avenue Winnipeg, Manitoba, Canada, R3B 2C3 For Mailing Refunds Use: Refund Services Manager P.O. Box 6475 Winnipeg, Manitoba Canada R3C 3R3 For Mailing Debit/Credit Memo Use: Sales Audit Dept. 355 Portage Avenue Winnipeg, Manitoba Canada R3C 3R3 For Mailing Sales Summary Adjustment Use: Sales Accounting 355 Portage Avenue Winnipeg, Manitoba Canada R3C 3R3
Aer Lingus (Irish Int'l) EI/053 4 Accounting Manager 538 Broadhollow Rd. Melville, NY 11747	Aeromexico* AM/139 6 Revenue Manager USA 3663 N. Sam Houston Parkway East Houston, TX 77032	Air Astana KC/465 2 c/o Group Sys. America 7777 N. Wickham Road Suite 12-319 Melbourne, FL 32940	
Aero Continente N6/929 5 Director, N.A. 3399 NW 72 nd Ave. Suite 214 Miami, FL 33122	Aerosvit Airlines VV/870 2 Sales Director, N.A. Suite 2930 420 Lexington Avenue New York, NY 10170	Air Baltic BT/657 6 c/o Avia Reps USA 1 Penn Plaza Suite 1416 New York, NY 10119	
Aeroflot Russian SU/555 2 ARC Rev. Acct. Supvs. Floor 22 1384 Broadway New York, NY 10018	AeroSur 5L/275 2 6355 NW 36 th Street Suite 602 Miami, FL 33166	Air Berlin AB/745 3 1040 Avenue of the Americas New York, NY 10019	



Air China
CA/999 5
 Accounting Manager
 222 N. Sepulveda Blvd.
 Suite 1500
 El Segundo, CA 90245

Air Choice One
E3/122 3
 12300 Old Tesson Road
 Suite 200F
 St. Louis, MO 63128

Air Dominicana
ED/852 5
 c/o See USA Tours
 1001 Avenue of the
 Americas, 8th Floor
 New York, NY 10018

Air Europa
UX/996 2
 General Manager-USA
 1001 Sixth Ave., 8th Fl.
 New York, NY 10018

Air France
AF/057 1
 Supervisor--Revenue
 Acctg. - NYC BP
 125 West 55th Street
 New York, NY 10019
For Mailing Refunds:
 Psgr. Refunds-FLL SL
 P.O. Box 459002
 Sunrise, FL 33345-9002

Air Greenland
GL/631 1
 1 Penn Plaza
 Suite 1926
 New York, NY 10119

Air India
AI/098 0
 Accounts Manager,
 USA & Canada
 570 Lexington Ave.
 15th Floor
 New York, NY 10022

Air Jamaica Ltd.*
JM/201 5
 Director--Revenue
 Acctg.
 72-76 Harbour St.
 Kingston, Jamaica

Air Malta Co. Ltd.
KM/643 6
 Revenue Department
 Head Office
 Luqa LQA 01
 Malta
 Europe

Air Moldova
9U/572 5
 bd. Dacia 80/2, Airport
 MD 2026, Chişinău
 Republic of Moldavia

Air Namibia
SW/186 4
 c/o Avia Reps
 1 Penn Plaza, Ste. 1416
 New York, NY 10119

Air New Zealand*
NZ/086 2
 Finance Manager
 1960 East Grand
 Avenue
 Suite 1050
 El Segundo, CA 90245

Air Pacific, Ltd.
FJ/260 1
 Revenue Accountant
 5777 West Century
 Blvd.
 Suite 1610
 Los Angeles, CA 90045

Air Seychelles
HM/061 5
 Air Promotion Services
 5757 West Century
 Blvd.
 Suite 700
 Los Angeles, CA 09945

Air Tahiti
VT/135 2
 P. O. Box 314
 989713 Papeete
 Tahiti, French Polynesia

Air Tahiti Nui
TN/244 6
 Chief Financial Officer
 300 Continental Blvd.
 Suite 180
 El Segundo, CA 90245

AirTran Airways, Inc.
FL/332 3
 Revenue Accounting
 9955 AirTran Blvd.
 Orlando, FL 32827

Air Transat
TS/649 5
 Coord. Acct. Receivable
 12655 Commerce A-4
 4th Floor
 Mirabel, Quebec J7N
 1E1
 Canada

Air Uganda
U7/926 2
 c/o Group Systems
 America
 285 West Side Avenue
 Suite 277
 Jersey City, NJ 07305

Alaska Airlines Inc.
AS/027 6
 Supervisor--Revenue
 Accounting
 P.O. Box 68900-
 SEAAX
 Seattle, WA 98168-0900
For Mailing Refunds
Use:
 ATTN: Refunds -
 SEAR
 P.O. Box 68900
 Seattle, WA 98168-0900
For Mailing
Debit/Credit Memos
Use:
 ATTN: Debit Memo
 Dept.-SEAAD
 P.O. Box 68900
 Seattle, WA 98168-
 0900

For Mailing Exception
Transactions:
 20833 International
 Blvd.
 Attn: TA Acctg.
 Seattle, WA 98198

Alitalia
AZ/055 6
 Alitalia - Compagnia
 Aerea Italiana S.p.A
 51 Madison Avenue
 Suite 2000
 New York, NY 10010

All Nippon Airways
NH/205 2
 Assistant Manager-
 Admin.
 2050 W. 190th St., Ste.
 100
 Torrance, CA 90504

American Airlines, Inc.
AA/001 1
 American Airlines, Inc.
 is included in the list of
 carriers participating in
 ARC that uses the
 general concurrence
 method of appointing
 travel agents. In
 addition to the Agent
 Reporting Agreement,
 each agency must agree
 to comply and adhere to
 the terms and conditions
 of the American
 Airlines' Addendum to
 the ARC Agent
 Reporting Agreement.
 However, American
 Airlines, Inc. has
 adopted the specific
 appointment method for
 new applicants and
 applicants undergoing a
 Type II & Type V
 ownership change in the
 states of California,
 Florida, Illinois, New
 York, and Virginia.
 Additional states may be
 added to the list of
 specific appointment at
 the discretion of
 American Airlines, Inc.
 Furthermore,
 American Airlines, Inc.
 at its sole discretion,
 reserves the right to
 investigate the
 creditworthiness of an
 agency.
Contact the following
for additional
information:
 American Airlines, Inc.
 Travel Agency Services
 Attn: Specific
 Appointment
 P.O. Box 619616
 MD 5503



DFW Airport, TX
75261-9616
**For mailing
Debit/Credit Memos**
Correspondence:
Travel Agency Services
P.O. Box 619616
MD 5503
DFW Airport, TX 75261
**For Mailing of Sales
Summary Adj. Request:**
Transaction Audits
P.O. Box 582840
MD 762
Tulsa, OK 74158-2840
**For mailing of Refunds
Use:**
American Airlines, Inc.
P.O. Box 200025, MD
755

Attn: Passenger Refunds
El Paso, TX 88520-9905
**For Mailing Tour
Invoices and MCO
Billings:**
Tour Order Accounting
P.O. Box 582828
MD 763
Tulsa, OK 74258-2828
**For Mailing Exception
Transactions:**
American Airlines
Attn: Electronic Support
Desk
4255 Amon Carter Blvd
- MD 4106
Fort Worth, Texas
76155
**Electronic Support
Desk** - 1 800-233- 3229
*For reset the VCR from
RFND to OK*

AMTRAK
2V/554 1
Manager--Rev. Acctg.
30th & Market St., Box
44
North Tower, 4th Floor
Philadelphia, PA 19104

Antrak Air
04/916 6
285 West Side Avenue
Suite 277
Jersey City, NJ 07305

Arik Air
W3/725 4
c/o AviaReps USA
1 Penn Plaza
Suite 1416
New York, NY 10119

Armavia
U8/669 4
1156 North Brand Blvd.
Glendale, CA 91202

Asiana Airlines
OZ/988 1
Asst. Gen. Mgr.Rev.
Acctg.
3530 Wilshire Blvd.
Suite 145
Los Angeles, CA 90010

Athens Airways
ZF/237 6
3050 Airport Avenue
Suite A
Santa Monica, CA
90405

Austrian Airlines
OS/257 5
Revenue Accounting
17-20 Whitestone
Expressw.
Whitestone, NY 11357

Avianca*
AV/134 1
Accounting Manager
8350 NW 52nd Terrace
Suite 100
Miami, FL 33166

Azerbaijan Airlines
J2/771 1
9711 64th Street
Rego Park, NY 11374

**Lineas Aereas Azteca
S.A. de C.V.**
ZE/994 0
Three Lincoln Centre
Suite 1600
5430 Lyndon B. Johnson
Freeway
Dallas, TX 75248

B&H Airlines
JA/995 1
5629 Gravois Avenue
St. Louis, MO 63116

Bahamasair
UP/111 6
Financial Controller
P.O. Box 997690
Miami, FL 33299
**For Mailing Exception
Transactions:**
Bahamasair
Bahamasair House
Coral Harbour Road
Nasau, Bahamas
Attn: Surabhi Bhatnagar

Bangkok Airways
PG/829 3
c/o Air World Inc.
Suite 115
16250 Ventura Blvd.
Encino, CA 91436

Bellview Airlines
B3/208 5
c/o Group Systems
America
Suite 12-319
7777 Wickham Road
Melbourne, FL 32940

**Biman Bangladesh
Airlines**
BG/997 3
Revenue Acctg.
211 East 43rd Street
Suite 602
New York, NY 10017

British Airways
BA/125 6
British Airways is listed
as an ARC participating
carrier that employs the
general concurrence
method of appointing
travel agents. However,
British Airways
continues
to appoint new agency
locations and those
undergoing Type II or
Type V ownership
changes
by specific appointment
in the following areas:
New York, New Jersey,
California, Florida,
Washington, D.C.,
Virginia, and Maryland.
Furthermore, British
Airways hereby reserves

the right to investigate
the creditworthiness of
an agency at its sole
discretion.
**Contact the following
for additional
information:**
Asst. Mgr.--Credit
Control
75-20 Astoria Boulevard
Jackson Hgts., NY
11370
**For Mailing Refunds
Use:**
British Airways Refunds
75-20 Astoria Blvd.
Jackson Hgts., NY
11370
**For Mailing Exception
Transactions:**
Exception Reporting
British Airways
75-20 Astoria Blvd.
Jackson Hgts., NY
11370

**British Midland
Airways**
BD/236 5
Accounting
Administrator
8145 East Evans Road
Suite 1
Scottsdale, AZ 85260

Caribbean Airlines
BW/106 1
Accountant
5805 Blue Lagoon
Drive.
Suite 300
Miami, FL 33136

**Cathay Pacific Airways
Ltd.**
CX/160 6
Financial Manager--
N.A.
Vancouver Centre
550 West 6th Avenue
Suite 500
Vancouver, BC, Canada
V5Z 4P2

**Cayman Airways, Ltd.****KX/378 0**

Manager--Revenue
Acctg.
6100 Blue Lagoon Dr.
Suite 130
Miami, FL 33126-2085

China Airlines, Ltd.**CI/297 3**

Regional Acctg. Mgr.-
USA
200 Continental Blvd.
El Segundo, CA 90245
(310) 322-2888

China Eastern Airlines**MU/781 4**

Financial Manager
55 S. Lake Avenue
Suite 120
Pasadena, CA 91101

China Southern**Airlines****CZ/784 0**

Accounting Manager
6300 Wilshire Blvd.
Suite 101
Los Angeles, CA 90048

Condor**DE/881 6**

104 S. Walnut Street
Itasca, IL 60143

**Continental Airlines,
Inc.****CO/005 5**

Continental Airlines,
Inc. has adopted the
Specific Appointment
method for
new applicants and
applicants undergoing a
Type II or Type V
Change of Ownership in
the states of Arizona,
California, Florida, New
Jersey, New York and
Texas.
Continental Airlines is
included in the list of
carriers participating in
ARC which uses the
General Concurrence
method of appointing
travel agents in all other
states.

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*Contact the following
for additional
information:*

Continental Airlines,
Inc.

Tvl Agcy Apptmnt
Group
1600 Smith St.

Houston, TX 77002

*For Mailing of**Refunds:*

Refund Accounting
P.O. Box 3046
Houston, TX 77253

*For Mailing**Debit/Credit Memos**Correspondence and**Sales Summary**Adjustment Requests:*

Sales Accounting
(Debit Memos)
P.O. Box 4334
Houston, TX 77210

*For Mailing Unreported**Sales Memos:*

Ticket Revenue Control
(Unreported Sales)
P.O. Box 4334
Houston, TX 77210

*For Mailing Exception**Transactions:*

Sales Use/Match Dept.
600 Jefferson St.,
18th Flr
Houston, TX 77002
targetaudio@coair.com

COPA***CM/230 6**

Finance VP/Comptroller
6205 Blue Lagoon Drive
Suite 200
Miami, FL 33126

Croatia Airlines**OU/831 5**

300 Lanidex Plaza
Parsippany, NJ 07054

CSA Czech Airlines**(CSA)****OK/064 1**

Revenue Accounting
1350 Ave. of the
Americas
Suite 601
New York, NY 10019-
4702

Cyprus Airways**CY/048 6**

34-09 Broadway
Astoria, NY 11106

Delta Air Lines, Inc**DL/006 6**

Delta Air Lines, Inc. is
included in the list of
carriers participating in
ARC which uses the
General Concurrence
method of appointing
travel agencies.

However, Delta has
adopted the Specific
Appointment method for
new applicants and
applicants undergoing a
Type II or Type V
change of ownership in
the states of California,
Florida, and

New York. Delta
maintains appointment
standards that are
separate from and may
be more stringent than
those of the Airlines
Reporting Corporation.

*Contact the following**information:*

Delta Air Lines, Inc.
Agency Accreditation
Grp.
(TAAG)

Dept. 855
1030 Delta Blvd.
P.O. Box 20534
Atlanta, GA 30320-
2534

*For Revenue**Accounting:*

Director--Revenue
Accounting
Hartsfield Atlanta
International Airport
Dept. 815
Atlanta, GA 30320-9998

*For Mailing of**Refunds:*

Passenger Refunds
Hartsfield Atlanta
International Airport
Dept. 655
P.O. Box 20537
Atlanta, GA 30320-2537

*For Mailing**Debit/Credit Memos**Correspondence and**Sales Summary**Adjustment Requests:*

Travel Agency
Correspondence

Department 816
P.O. Box 101591

Atlanta, GA 30320-
1591

*For Mailing Exception**Transactions:*

Delta Air Lines
Passenger
Sales Accounting
Dept. 821
1030 Delta Blvd.
Atlanta, GA 30354-
1989

Dragonair***KA/043 1**

L4, Dragonair House
11 Tung Fai Road
Hong Kong Int'l Airport
Lantau, Hong Kong

Egyptair**MS/077 0**

19 West 44th Street
Suite# 1701
New York, NY 10036

El Al Israel Airlines**LY/114 2**

Supervisor--Revenue
Accounting
Accounts – 17th Floor
120 West 45th Street
New York, NY 10036

Emirates**EK/176 1**

Finance & Admin. Mgr.,
N.A.
55 East 59th Street
5th Floor
New York, NY 10022

ERA Aviation**7H/808 3**

Accounting Supervisor
6160 Carl Brady Drive
Anchorage, AK 99502



Ethihad Airways EY/607 5 7777 Wickham Road Suite 12-319 Melbourne, FL 32940	Frontier Airlines F9/422 2 Attn: Carol Menning 7001 Tower Road Denver, CO 80249 <i>For mailing refunds use:</i> ATTN: Refund Department P.O. Box 39177 Denver, CO 80239	Hainan Airlines HU/880 5 c/o GM North America PMB 125 17801 International Blvd. Seattle, WA 98158	Japan Airlines JL/131 5 Director--Finance & Acctg. 300 Continental Blvd #620 El Segundo, CA 90245
Ethiopian Airlines Enterprise ET/071 1 Regional Dir./The Americas 336 East 45 th St. 3 rd Floor New York, NY 10017	Garuda Indonesian Airways GA/126 0 General Manager, USA & Canada 9841 Airport Blvd. Suite 1418 Los Angeles, CA 90045	HMY Airways, Inc. HQ/668 3 Suite 101 1201 West Pender Street Vancouver, BC V6E 2V2 Canada	Jat Airways JU/115 3 274 Madison Avenue Suite 1500 New York, NY 10016
Eurofly, S.P.A. GJ/736 1 200 Broadacres Drive Bloomfield, NJ 07003	Georgian Airways A9/606 4 c/o Special Fare LTD Suite 209 15209 Frederick Road Rockville, MD 20850	Hawaiian Airlines, Inc. HA/173 5 Attn: Agency Audit Dept. 3375 Koapaka Street Suite G350 Honolulu, HI 96819	Jet Airways 9W/589-1 Manager, Revenue Acctg. Suite 140 2301 Camino Ramon San Ramon, CA 94583
Eurostar 9F/814 2 6355 NW 36th St. Suite 602 Miami, FL 33166	Ghana International Airlines GO/678 6 c/o Group Systems America 777 N. Wickham Road Suite 12-319 Melbourne, FL 32940	Hong Kong Airlines HX/851 4 c/o Group Systems America 7777 N. Wickham Road Suite 12-319 Melbourne, FL 32940	JetBlue Airways B6/279 6 19 Old Kings Highway South Darien, CT 06820
EVA Airways BR/695 2 Manager--Finance 12440 E Imperial Highway Suite 250 Norwalk, CA 90650	Great Lakes Aviation, Ltd. ZK/846 6 Director-Revenue Accounting 1022 Airport Parkway Cheyenne, WY 82001	Iberia IB/075 5 Comptroller--USA 6100 Blue Lagoon Drive Suite 200 Miami, FL 33126-2086	KD avia KD/093 2 KD avia OJSC A/P Khrabrovo Guryevskiy District Kaliningrad Russia
ExpressJet XE/477 1 Director, Financial Rptg. 700 North Sam Houston Parkway West Houston, TX 77067	Gulf Air GF/072 2 Financial Controller 2603 Augusta Drive Suite 730 Houston, TX 77057	Icelandair FI/108 3 Controller 5950 Symphony Woods Rd. Suite 214 Columbia, MD 21044	Kenya Airways KQ/706 6 16250 Ventura Blvd. Suite 115 Encino, CA 91436
Finnair OY AY/105 0 Admin. Manager/ Controller--N.A. 228 East 45th Street 8th Floor New York, NY 10017	Hahn Air HR/169 1 Penn Plaza Suite 602 New York, NY 10119	Insel Air International BV/958 6 c/o Aviareps 1 Penn Plaza Suite 1416 New York, NY 10119	Kingfisher Airlines IT/090 6 60 East 42 nd Street Suite 2007 New York, NY 10165
FLYABOO, S.A. F7/033 5 c/o Group Systems Amer. 285 West Side Avenue Suite 777 Jersey City, NJ 07305		Island Air WP/347 4 Controller 99 Kapalulu Place Honolulu, HI 96819	Korean Air KE/180 5 Deputy General Manager, Revenue Accounting 6101 West Imperial Hwy. Los Angeles, CA 90045
			Kuwait Airways KU/229 5 Parker Plaza 400 Kelby St. 18 th Flr. Fort Lee, NJ 07024



LACSA Airlines
LR/133 0
 Rev. Acct. Manager,
 N.A.
 Revenue Protection SAL
 P.O. Box 59-0628
 Miami, FL 33159

For Mailing Exception Transactions:
 LACSA Airlines
 Paseo General Escalon
 Edificio Caribe, 2do Nivel
 San Salvador, El Salvador
 Central America
 Tel: 2267-8888
 Toll Free: 1-800-880-2560

Lan Argentina
4M/469 0
 6500 NW 22nd Street
 Miami, FL 33122

Lan Chile Airlines
LA/045 3
 Accounting Manager
 9700 South Dixie Highway
 Penthouse
 Miami, FL 33156

LanEcuador
XL/462
 6500 NW 22nd Street
 Miami, FL 33122

Lan Peru Airlines
544/LP 5
 Accounting Supervisor
 9700 S. Dixie Highway
 Suite 640
 Miami, FL 33156

LC Busre
W4/107 2
 10705 N. 46th Street
 Tampa, FL 33617

LIAT (1974) Ltd.
LI/140 0
 V.C. Bird Int'l Airport
 St. Johns, Antigua
 West Indies
 Attn: Generis Harvey

Lot Polish Airlines
LO/080 3
 Revenue Acctg.
 Manager
 71 South Central Ave.
 Valley Stream, NY
 11580

Lufthansa German Airlines
LH/220 3
 Manager--Financial Affairs
 Lufthansa Service Center
 1640 Hempstead Turnpike
 East Meadow, NY
 11554

MAT Macedonian Airlines
IN/367 3
 c/o Picasso Travel
 11099 S. La Cienega Blvd.
 Suite 210
 Los Angeles, CA 90045

Malaysia Airlines System
MH/232 1
 Accounting Manager--
 N.A.
 Suite 400
 100 N. Sepulveda Blvd
 El Segundo, CA 90245

Malev Hungarian Airlines
MA/182 0
 Accounting Manager
 630 Fifth Avenue
 Room 1900
 New York, NY 10111

Martinair Holland
MP/129 3
 Senior Accountant
 5550 Glades Road
 Suite 600
 Boca Raton, FL 33431

Meridiana Airlines
IG/191
 915 Broadway
 Suite 600
 New York, NY 10010

Mesa Air Lines, Inc.
YV/533 1
 Manager--Rev.
 Accounting
 Bldg. K Suite 2
 2700 Farmington Ave.
 Farmington, NM 87401

Mexicana Airlines
MX/132 6
 Assistant Finance
 Manager
 9841 Airport Blvd.
 Suite 400
 Los Angeles, CA 90045

Mexicana Click
QA/723 2
 9841 Airport Blvd.,
 #400
 Los Angeles, CA 90045

Middle East Airlines*
ME/076 6
 Manager, Accounts
 USA
 362 Fifth Ave.
 New York, NY 10001

Midwest Express Airlines
YX/453 5
 Rev. Acct. Team Leader
 HQ-14
 6744 S. Howell Ave.
 Oak Creek, WI 53154

Mokulele Airlines
MW/415 2
 1100 Alakea Street
 Suite 1401
 Honolulu, HI 96813

Montenegro Airlines
YM/409 3
 Attn: Radenka Popovic
 74-16 Byron Ave., #8A
 Miami Beach, FL
 33141

North American Airlines
XG/455 0
 Controller
 Bldg. 75 North Hangar Rd.
 JFK International Airport
 Jamaica, NY 11430

Northwest Airlines, Inc.
NW/012 5
 Supervision--Fraud Prevention
 Dept. J4925 - Agency Audit & Fraud
 1500 Tower View Road
 Eagan, MN 55121-1346

For Mailing of Refunds Use:
 Passenger Refunds
 Department C6455
 7500 Airline Drive
 Minneapolis, MN
 55450

For Mailing Debit/Credit Memos, Correspondence Adjustment Request, and Exception Transactions Use:
 Agency Audit
 Department J4925
 1500 Tower View Road
 Eagan, MN 55121-1346

Olympic Airways
OA/050 1
 Accounting Mgr., USA
 70-00 Austin Street
 Forest Hills, NY 11375

Oman Air
WY/910 0
 285 West Side Ave
 Suite 277
 Jersey City, NJ 07310

OpenSkies
EC/284 4
 20th Floor, Newport Tower
 525 Washington Blvd.
 Jersey City, NJ 07310

Pacific Wings
LW/568 1
 Commuter Terminal
 1 Kahului Airport Road
 Kahului, HI 96732



Pakistan Int'l Airlines
PK/214 4
Finance Manager
The Americas
521 Fifth Avenue
14th Floor
New York, NY 10175

PAWA Dominicana Airlines
7Q/110 5
Revenue Accounting
#93 Plaza Plantini
Santo Domingo, DR

PENAIR
KS/339 3
Revenue Accounting
6100 Boeing Avenue
Anchorage, AK 99502

Philippine Airlines
PR/079 2
VP Regional Controller
447 Sutter Street
San Francisco, CA
94108

PLUNA
PU/286 6
c/o Quest Int'l.
Marketing
7061 Grand National
Drive
Suite 124
Orlando, FL 32819

Proflight Zambia
P0/659 1
c/o Group Systems
America
285 West Side Avenue
2nd Floor
Jersey City, NJ 07305

PublicCharters.com
P1/351 1
201 Hangar Road
Avoca, PA 18641

Qantas Airways, Ltd.*
QF/081 4
Revenue Accounting &
Sales Audit - NA
6080 Center Drive
Suite 400
Los Angeles, CA 90045

Qatar Airways
QR/157 3
USA Finance Office
1750 Tysons Blvd., Ste
459
McLean, VA 22102

Royal Air Maroc
AT/147 0
Controller--N.A.
666 Fifth Avenue
New York, NY 10103

Royal Brunei Airlines
BL/672 0
c/o Group Systems
America
285 West Side Avenue
2nd Floor
Jersey City, NJ 07305

Royal Jordanian Airlines
RJ/512 1
Financial Comptroller
NA
6 East 43rd St.
27th Floor
New York, NY 10017

S7 Airlines
S7/421 1
City Ob4, Novosibirsk
Region, 633104
Russia

Santa Barbara Airlines
S3/249 4
Suite 260
220 Alhambra Circle
Coral Gables, FL 33134

SATA International
S4/331 2
211 South Main Street
Fall River, MA 02721

Saudi Arabian Airlines
SV/065 2
District Finance
Supervisor
Bldg. 78
North Boundary Road
JFK International
Airport
Jamaica, NY 11430

Scandinavian Airlines*
SK/117 5
Deputy Dir.--Finance
and Administration
9 Polito Avenue
Lyndhurst, NJ 07071

SeaPort Airlines
K5/609 0
7505 NE Airport Way
Portland, OR 97218

Singapore Airlines, Ltd.
SQ/618 2
Acct. Mgr. S.W. USA
222 N. Sepulveda Blvd.
Suite 1600
El Segundo, CA 90245
For Mailing Refunds Use:

Singapore Airlines
Attn: Refund
Department
222 N. Sepulveda Blvd.
Suite 1600
El Segundo, CA 90245
Slok Air International
S0/503
c/o Alpha Travel
3000 Windy Hill Road
Marietta, GA 30087

SN Brussels Airlines
SN/082 5
1979 Marcus Avenue
Suite 210
Lake Success, NY
11042

South African Airways
SA/083 6
Manager-Acct.
515 E. Las Olas Blvd.
Ft. Lauderdale, FL
33301

Southwest Airlines
WN/526 1
Director--Revenue Acct.
2702 Love Field Drive
HDQ 6AA
Dallas, TX 75235-1611

Spanair, S.A.
JK/680 1
Revenue Accounting
Suite 1
8145 East Evans Road
Scottsdale, AZ 85260

Sri Lankan Airlines*
UL/603 1
Metro Top Plaza
111 Wood Ave. South
Islin, NJ 08830

Sun Country Airlines
SY/337 1
Manager, Revenue
Acctg.
2520 Pilot Knob Road
Mendota Hts., MN
55120

Surinam Airways
PY/192 3
7270 NW 12th Street
Suite 255
Miami, FL 33126

SWISS
LX/724 3
Swiss International
Air Lines
1640 Hempstead
Turnpike
East Meadows, NY
11554

Taag Anglola Airlines
DT/118 6
c/o Group Systems
America
285 West Side Avenue
2nd Floor
Jersey City, NJ 07305

TACA Int'l Airlines
TA/202 6
Rev. Accounting
Manager
Revenue Protection SAL
P.O. Box 59-0628
Miami, FL 33159
For Mailing Exception

Transactions:
TACA Int'l. Airlines
Paseo General Escalon
Edificio Caribe, 2do
Nivel
San Salvador, El
Salvador
Central America
Tel: 2267-8888
Toll Free: 1-800-880-
2560



TACV-Cabo Verde Airlines
VR/696 3
 1250 Hancock Street
 Suite 105N
 Quincy, MA 02169

TAM Airlines
JJ/957 5
 Accounting Supervisor
 7205 NW 19th St., Ste.
 501
 Miami, FL 33126

TAP--Air Portugal
TP/047 5
 Accounting Manager--
 N.A.
 399 Market Street
 Newark, NJ 07105

TAROM Romanian Air Transport
RO/281 1
 General Manager NA
 350 Fifth Avenue
 Suite 1410
 New York, NY 10118

Thai Airways Int'l Ltd.
TG/217 0
 Chief Accountant
 222 N. Sepulveda Blvd.
 Suite 1950
 El Segundo, CA 90245

Turkish Airlines, Inc.
TK/235 4
 Finance Manager
 1400 Old Country Road
 Suite 304
 Westbury, NY 11590

Ukraine International Airlines
TK/235 4
 ARC Manager, NA
 746 Cherry Creek Drive
 Grayslake, IL 60030

United Airlines
UA/016 2
United Airlines has adopted the Specific Appointment method for new applicants and applicants undergoing a Type II or Type V Change of Ownership
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in the states of Arizona, California, Florida, New Jersey, New York, Texas, Virginia, Illinois and the District of Columbia. United Airlines is included in the list of carriers participating in ARC which uses the General Concurrence method of appointing travel agents in all other states

For Agent Commission Audits use:
 Commission Audits
 P.O. Box 66100/whq-AW
 Chicago, IL 60666-0100

For Debit Memo Collections use:
 Agency Accounting
 P. O. Box 66910
 Chicago, IL 60666-0100
For Refunds or Form of Payment changes or Lost Ticket Applications use:

United Airlines – Psgr Refunds
 P.O. Box 66282/whq-AK
 Chicago, IL 60666-0282
For Sales Reporting/Exception Reporting use:
 United Airlines
 WHQAX – Psgr Sales Reporting
 P.O. Box 66100/whq-AK
 Chicago, IL 60666-0100

US Airways, Inc.
US/037 2
For Mailing of Debit/Credit Memo Correspondence and Sales Summary Adjustment Requests, Other Sales Report Discrepancies, MCO Billings, and Tour Invoices, Use:

Travel Agency Sales
 Accounting – RWE-TAA
 4000 E. Sky Harbor Blvd.
 Phoenix, AZ 85034

For Mailing of Refunds, Use:
 Passenger Refunds
 4000 E. Sky Harbor Blvd.
 Phoenix, AZ 85034

US Helicopter Corp.
UH/116 4
 6 Commerce Drive
 (Penthouse)
 Cranford, NJ 07016

USA 3000 Airlines
U5/336 0
 335 Bishop Hollow Road
 Newtown Square, PA 19073

UT Air
UT/298 4
 285 West Side Avenue
 Suite 277
 Jersey City, NJ 07310

V Australia
VA/795 4
 c/o Mgr., Sales & Distribution, USA
 633 West Fifth Street
 21st Floor
 Los Angeles, CA 90071

Varig Airlines*
G3/127 1
 Assistant Manager
 5200 Blue Lagoon
 Suite 800
 Miami, FL 33126

VIA Rail Canada*
2R/830 4
 Supervisor/Analyst
 5th Floor West
 3 Place Ville-Marie
 Montreal, Quebec
 Canada H3B 2C9

Vietnam Airlines
VN/738 3

North American
 Regional Office
 Suite 1400
 88 Kearny Street
 San Francisco, CA 94108

Vintage Props & Jets
VQ/548 2
 604 Skyline Drive
 New Smyrna Beach, FL 32168

Virgin Atlantic Airways
VS/932 1
 Revenue Manager
 75 North Water Street
 South Norwalk, CT 06854

Virgin Nigeria
VK/786 2
 Revenue Accounting
 c/o Virgin Atlantic CTR
 Gatwick Gate, Old Brighton Rd.
 Lowfield Heath,
 West Sussex

Vladivostok Air
XF/277 4
 c/o Sales Manager
 2601 4th Avenue
 Suite 310
 Seattle, WA 98121

WestJet
WS/838 5
 22 Aerial Place, N.E.
 Calgary, A.B.
 Canada T2E3J1

Winair
WM/295 1
 Airport Road #69
 Simpsonbay, St. Maarten
 Netherlands Antilles

XL Airways
SE/473 4
 c/o Group Systems
 America
 285 West Side Avenue
 2nd Floor
 Jersey City, NJ 07305

XTRA Airways



XP/615 6

c/o Vacation Express
301 Perimeter Center
North
Suite 500
Atlanta, GA 30346

Yemen Airways

IY/635 5

203 Court Street
Brooklyn, NY 11201

Zambesi Airlines

ZJ/707 0

285 West Side Avenue
Suite 277
Jersey City, NJ 07305