



A·R·C

Computer Theft Does Not Jeopardize ARC Customer Accounts and Systems

January 14, 2004

As the investigation develops, and in response to inquiries, ARC is providing more information below on the burglary it recently experienced:

The equipment stolen from ARC would not provide anyone with access to the systems of ARC-accredited locations. The stolen equipment did not contain ownership or bank account information on ARC-accredited locations. This event in no way affects agency or CTD reporting, IAR, Internet Sales Summary, ARC Document Retrieval Service, or other ARC systems for agency or CTD use.

ARC's business operations continue. The stolen equipment was used in important support functions but was not fundamental to ARC's operations.

Again, all information to date indicates that the event was a property theft. ARC is working very closely with law enforcement and taking all the necessary and appropriate steps.

The above information was communicated to ARC-accredited locations and participating carriers on January 16, 2004.

For more information, see http://www.arccorp.com/news/news_burglary_response.html.